

MURRAY HEALTH VOICES

Communication examples

Murray PHN is working towards health care that is designed around the needs of people in our region. By listening to our communities, we can better understand what's working well and what isn't, and the barriers that make accessing services difficult. We are also encouraging people to contribute ideas for future health service improvements. Read below for ways that you can explain what Health Voices is and how to encourage people to join.

Pick an example below that works best for your organisation or write your own. Sharing results is also a good way to let people know what Health Voices is and what to expect from joining:

www.murrayphn.org.au/what-weve-heard

If you have a social media channel:

Share one of Murray PHN's regular posts on [Facebook](#) or [Twitter](#).

Examples for Facebook, newsletters, websites, SharePoint and intranet sites:

1. Become a Health Voice for your family and community

Murray PHN is encouraging people in our region to speak up and have their say on health.

Health Voices is an easy-to-use online platform that gives community members the opportunity to say what is important to them and their families and to share recent experiences in the health system. It is quick to register, and you will be asked for your opinion only every month or two. Your information will not be shared with anyone outside Murray PHN.

Murray PHN wants to hear from individuals of any age across our community, including those who work or volunteer in health.

With local experience and input, Murray PHN can work towards access to the right care, in the right place and at the right time.

To register, go to: www.murrayphn.org.au/health-voices

2. Have your say on health

Murray PHN is a Government funded initiative whose goal is to keep people well and out of hospital.

As part of analysing health services in the region, Murray PHN is encouraging people to let them know what's important to them when it comes to health. Register and have your say:

www.murrayphn.org.au/health-voices

3. Listening to community health needs

Murray PHN is working towards health care that is designed around the needs of people in our community. By listening to people who use or work in health services, Murray PHN aims to understand:

- what's working well and what isn't
- things that make accessing services difficult
- ideas for future improvements.

Register: www.murrayphn.org.au/health-voices

4. Register to improve local health services

Murray PHN is working towards health care that's designed around the needs of patients to ensure that they receive the right care, in the right place and at the right time.

To do this, it's important that they hear from people who not only work in health services, but those who use them as well.

By registering to be part of Murray Health Voices, you will be asked a small number of questions via email or text message about health and health services in our community.

Help Murray PHN understand the things that make access to health services difficult for you or someone you care for. Tell them what is working well (or not) at a health service you use, along with your ideas for improvements.

For more information and to register: www.murrayphn.org.au/health-voices

Examples for conversations or where space is limited:

Remember to add "For more information and to register: www.murrayphn.org.au/health-voices

Become a Health Voice for your family

Murray PHN is encouraging people in our area to speak up and have their say on health. By registering to be a Health Voice, you will get the opportunity to say what's important to you and your family when it comes to health.

Everyone can share their experience

Murray PHN wants to hear from individuals of any age, gender and occupation across our community, including those who work or volunteer in health. People can share their experiences via a custom-built platform called Health Voices.

Listening to community health needs

Murray PHN is working towards health care that is designed around the needs of people in our community. By listening to people who use or work in health services, Murray PHN aims to get a greater understanding of what may or may not need improving.

Patient input vital for improving health services

Health Voices are a collective of people, who share their experience, knowledge and ideas to help improve health care in the Murray PHN region. Being able to understand user experience, helps Murray PHN to deliver more targeted and tailored services.

Tell your health story

Murray PHN looks at health data, from state and national sources however, data doesn't give a human perspective or story. Tell Murray PHN your health story and your ideas for improving health in the local area by registering to be a Health Voice.

Help us to help you: healthier communities

If we want better health outcomes and healthier communities, we must listen to user experience. Register to be a Health Voice because your story can help Murray PHN to better shape health policies, services and spending.

We need Health Voices everywhere

Murray PHNs role is to hear, understand and address the health needs of their communities, from Mildura down to Woodend, across to Seymour and up to Albury. If you live, work or receive medical services in any of these areas, they want to hear from you.

For Twitter:

- Murray PHN is encouraging people to speak up and have their say on health. For more information and to register: www.murrayphn.org.au/health-voices
- Want to have your say on health? Murray PHN wants to hear about what's important to you. Register now: www.murrayphn.org.au/health-voices
- Murray PHN needs to hear from people in our community about health service improvements. Register and have your say: www.murrayphn.org.au/health-voices
- Murray PHNs working towards improving the health of patients in our region and they want to hear from you. Register www.murrayphn.org.au/health-voices
- Want to help improve health services in your region? Join Murray Health Voices, an online community & have your say: www.murrayphn.org.au/health-voices

For more information

Contact Murray PHN's communications team communications@murrayphn.org.au