

# GENERAL PRACTICE WORKSHOPS: ACCREDITATION | CYBERSECURITY

**Presenters:** Riwka Hagen, Principal Consultant | Medical Business Services  
Henry McLaughlin, Director | Incred Solutions

**Cost:** This event is provided at no cost by Murray PHN

**Locations:** **Albury**

Date: Monday 1 April 2019

Time: See agenda on next page | Registration 15 minutes prior to w/s start time

Location: Mantra Albury, 524 Smollett Street, Albury, 2640

RSVP: By Thursday 28 March | <https://bit.ly/2Ty2I95>

**Shepparton**

Date: Monday 29 April 2019

Time: See agenda on next page | Registration 15 minutes prior to w/s start time

Location: Parklake, 481 Wyndham Street, Shepparton, 3630

RSVP: By Monday 22 April | <https://bit.ly/2Uo5vJZ>

**Bendigo**

Date: Wednesday 1 May 2019

Time: See agenda on next page | Registration 15 minutes prior to w/s start time

Location: All Seasons Bendigo, 171-183 Mclvor Road, Bendigo, 3550

RSVP: By Wednesday 24 April | <https://bit.ly/2tTOMmq>

**Mildura**

Date: Monday 6 May 2019

Time: See agenda on next page | Registration 15 minutes prior to w/s start time

Location: Mildura Golf Resort, 287 Twelfth Street, Mildura 3500

RSVP: By Monday 29 April | <https://bit.ly/2HjXvGi>

## Overview

This training focuses on core RACGP accreditation requirements and cyber-security, for practices and practice managers. Four workshops are available, and participants can attend one or all three workshops (note: Workshop 4 Cybersecurity is a repeat of Workshop 2). See agenda for further information.

Please email [events@murrayphn.org.au](mailto:events@murrayphn.org.au) if you have any questions about the event. If you find yourself unable to attend after you have RSVP'd, it would be appreciated that you cancel your registration via the Eventbrite platform. This assists organisers and sponsors to better manage the event and maintains credibility of Murray PHN's CPD program.

## Agenda

<p><b>Workshop 1</b> 9.00am – 10.30am Accreditation - The basic requirements - Part 1</p>	<p><b>Learning outcomes</b></p> <ul style="list-style-type: none"> <li>• Understanding the structure of accreditation standards, indicators and criteria</li> <li>• Demonstrating accreditation compliance</li> <li>• The Core Module components:             <ul style="list-style-type: none"> <li>○ communication and patient participation</li> <li>○ rights and needs of patients</li> <li>○ practice governance – planning, risk management, contingencies, safety</li> <li>○ information management</li> <li>○ privacy policy</li> </ul> </li> </ul>
<p><b>Workshop 2</b> 11.00am – 1.00pm Cybersecurity</p>	<ul style="list-style-type: none"> <li>• Cybersecurity - what you need to know             <ul style="list-style-type: none"> <li>○ the threat landscape</li> <li>○ what is ransomware? live demo</li> <li>○ data breaches and mandatory data breach requirements</li> <li>○ safeguarding your ICT systems from cyber breaches</li> </ul> </li> <li>• Business continuity and disaster recovery             <ul style="list-style-type: none"> <li>○ meeting the standards and protecting your business</li> <li>○ recovering from data breaches</li> <li>○ effective backup strategies</li> </ul> </li> </ul>
<p><b>Workshop 3</b> 2.00pm – 3.30pm Accreditation - The basic requirements - Part 2</p>	<ul style="list-style-type: none"> <li>• The Quality Improvement Module components             <ul style="list-style-type: none"> <li>○ quality improvement</li> <li>○ feedback</li> <li>○ open disclosure</li> <li>○ managing clinical risks</li> </ul> </li> <li>• The General Practice Module components             <ul style="list-style-type: none"> <li>○ comprehensive care</li> <li>○ qualifications of the clinical team</li> <li>○ reducing risk of infection</li> <li>○ vaccine potency</li> </ul> </li> </ul>
<p><b>Workshop 4</b> 6.00pm – 8.30pm Cybersecurity (repeat of workshop 2) incl. a light dinner</p>	<p>Refer workshop 2 above</p>