

PIP QI

Quality improvement in general practice

This document has been designed to engage general practice in the process of applying quality improvement within their practice. The aim is to provide resources and tools that can be easily embedded so that quality improvement is a key focus on a daily basis, specifically for the Practice Incentive Program Quality Improvement (PIP QI) Incentive.

It will also assist all members of the health care team to think about the role of quality improvement and how to embed some basic processes that can evoke a 'whole of team' approach.

PIP QI readiness

Is your practice registered for any of the following Practice Incentive Payments?

- Asthma
- Quality Prescribing
- Cervical Screening
- Diabetes

Does your practice experience any difficulties in meeting requirements for PIP payments?

Does your practice work towards better patient outcomes through improved patient experiences and business improvements i.e. completing accreditation, decreasing Type 2 diabetes mellitus risk factors?

List the ways that your practice has succeeded in doing this:

How often do you use CAT4 to view your patient population?

- Weekly
- Fortnightly
- Monthly
- Quarterly
- Not actively using CAT4

What are your objectives for using CAT4?

Data quality

Identifying patients at risk

Understanding patients' health risks

Reporting

Increasing practice revenue

Working with PHN on projects

List any quality improvement activities that your practice engages in:

List the people responsible for leading quality improvement within your practice:

Does your practice take a 'whole of team' approach?

Yes

No

List the resources that you use to plan and document your quality improvement activities e.g. PDSA templates, RACGP QICPD handbook:

PIP QI readiness checklist

IDENTIFY PATIENT POPULATIONS

- Utilise CAT4 to identify patient groups, risk factors and any patterns that could be improved
- Identify health needs within the region and local community
- Use the Murray PHN GP Data report on a monthly basis to identify change in baseline data

DATA QUALITY

- Ensure the practice has a defined process for maintaining patient data (data cleansing)
- Ensure practice staff are upskilled and confident to educate GPs on coding correctly, nurses are inputting relevant and new information and reception staff are capturing and updating patient demographics
- Ensure PENCs software is installed and automatically uploading via scheduler on a monthly basis

QUALITY IMPROVEMENT PRACTICE TEAM

- Who will be responsible for quality improvement activities and engaging the whole team
- Ensure the team are aware of their individual roles and responsibilities

TOOLS AND RESOURCES

- Visit the [Murray PHN website](#) to view the PIP QI handbook, CAT recipes, PDSA templates and print copies for easy reference for staff.