



INTRODUCING GV HEALTH'S NEW DISABILITY LIAISON OFFICER (DLO) SERVICE

What is a Disability Liaison Officer?

Disability Liaison Officers (DLOs) support people with disability and their carers to access the health services and information they need during the COVID-19 pandemic. GV Health's DLOs can help you to:

- Access testing and treatment for COVID-19
- Attend your usual health and medical services
- Work with health care teams to ensure safe, accessible and inclusive care for patients who are living with a disability

DLOs provide support for all people living with a disability. It doesn't matter whether your needs are big or small. DLOs work with interpreters and other support services to ensure that assistance is provided that respects your culture or diversity.

DLOs listen to what you need to access your healthcare. DLOs don't take the place of your regular health care professionals, but can work collaboratively to make sure you are able to access the care and support that you need.

When to contact the DLOs

You can contact GV Health's DLOs any time you have questions about disability and access to healthcare at GV Health. You can contact the DLOs with any suggestions you may have to make GV Health more accessible for everyone.

Contact information:

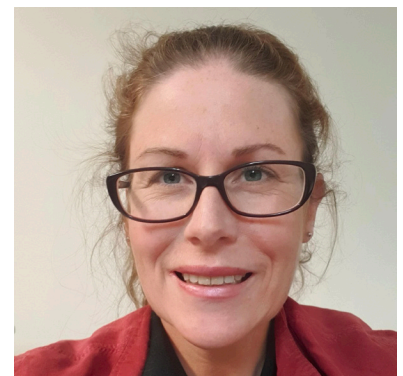
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