

# GENERAL PRACTICE MENTORSHIP

## Care coordination expression of interest

16 March 2022

### Background

In 2019, Murray PHN launched the General Practice Investment Strategy (GPIS) to support the capacity and capability of practices across the region to deliver innovative, local, needs-based services.

This investment has since expanded to include care coordination and chronic disease management programs, after hours models of care, low intensity mental health services and AOD/QUIT programs.

Care coordination programs aim to enhance a patient's access to primary health care, improve health outcomes and reduce potentially avoidable admissions. This is done by:

- improving general practice systems, workflows, tools and data management
- enhancing patient-centred care and self-management
- mobilising multidisciplinary teams
- increasing general practice engagement in the local service system.

### Opportunity

Through the GPIS funding, several general practices have implemented new or enhanced models of care coordination for practice populations, including underserved, First Nations Peoples, refugees, older persons and those with chronic and complex conditions.

To help strengthen networks, build capacity and streamline efficiencies across the region, funded general practices will provide a mentorship opportunity to select practices from April 2022 to share their learnings.

The session format (face-to-face, phone call, online meeting, workshop or case conferencing) and frequency (weekly, fortnightly or monthly) will be decided between the mentor and mentee.

After six months, the mentor will report back to Murray PHN on the mentorship program.

If your general practice would like to be mentored by another practice that has implemented a care coordination program, you are invited to express your interest (EOI).

### Contact

For more information or to submit your EOI, contact Natalie Tremellen, General Practice Engagement Lead e: [ntremellen@murrayphn.org.au](mailto:ntremellen@murrayphn.org.au) or m: 0436 685 700